

Important information

Siegen, June 2010

Ribbon cartridges are printer accessories which are subject to a permanent quality control in the different production stages (plastic syringes, ink manufacturing, impregnation of the fabric, installation of the cassette components) and our own quality assurance.

Printer and ribbon are matched to each other in their mechanical properties. The ribbon gear and lever including the pull-out strength of the ribbon together with the ribbon guide at the print head guarantee the function of the printer and its life time.

All components of the ribbon cassette are designed for single use which means that refilling without disassembly and parts replacement makes a ribbon cartridge unusable in terms of PSi quality standards.

Malfunction of the ribbon transportation can lead to subsequent errors like paper jams, gear breakage in ribbon gear, loss of data by invisible writing, destruction of the print head and damage to the platen.

The colour for the ink corresponds to a special mixture which fulfils the requirements for authenticity of documents, yield and print quality as well as lubricity, low contamination and low wear of the print head. These specific properties are controlled by our ongoing series of tests and guaranteed.

Third party suppliers or refillers cannot perform the necessary tests nor are aware of the chemical analysis methods. Such suppliers do not know the requirements of the product and therefore inappropriate into mean an incalculable risk for the operation of our printers and the print head life and thus inks to increased repair costs and reduced readiness for operation.

Please note that PSi only accepts warranty claims for the use of original PSi ribbon cartridges.

Note of warranty:

PSi's warranty shall not cover defects, caused by inadequate maintenance or faulty repair, failure to observe the operating instructions, overloading, use of any **unsuitable material** (e. g. **foreign ribbons**), etc. or resulting from any other reasons beyond PSi's control.

If you have questions or need further information, we are at your disposal.

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PSi Ribbon Cassette S/RC 78

On what characteristics can you identify original PSi ribbons?

Packaging - PSi labeled version S/RC 78

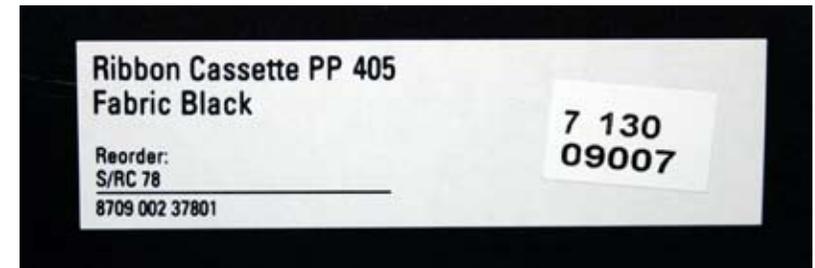
Front

Back



PSi labeled version S/RC 78

Label with description and part number



Neutral Version S/RC 82

Label with description and part number



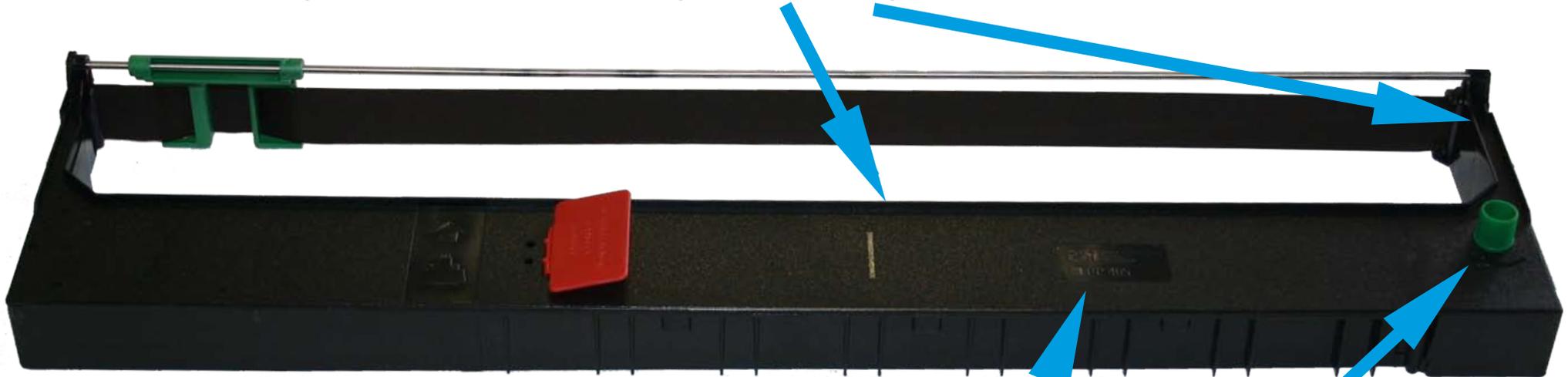
The packaging of the neutral version is white!



PSi Ribbon Cassette S/RC 78

On what characteristics can you identify original PSi ribbons?

Front - PSi ribbon has a rough and dull surface and a 3 mm high stabilization bridge



Red latch - Please remove before inserting into the printer!



Both holes open

Second slot closed



Green wheel - for easy tensioning of the ribbon without aids



PSi logo and printer name (neutral ribbons have an empty field)

On what characteristics can you identify original PSi ribbons?

Back - PSi ribbon has a smooth and shiny surface

